

## PAYMENT METHODS

Since 1975, the Water and Wastewater Authority has worked to provide reliable services to our customers at reasonable costs. A major portion of our mission is to provide excellent customer service.

Recently, we began a new envelope billing service. Our prior bills printed on a small card were being chewed up by postal sorting machines. The new system also allows the WWA to communicate more easily with its customers.

Our customers requested more convenient ways to pay their bills. We have opened a new web site at [www.wwawc.com](http://www.wwawc.com) to allow payments on line using MasterCard, Visa and debit cards.

Of course, you can still use our drive up window or night deposit box at 680 Maddox Simpson Parkway in Lebanon.

You can also use an automatic bank draft arrangement with any of these banks. Also, you can pay by phone with Visa or MasterCard credit and debit cards.

We realize that our customers want choices. The Water and Wastewater Authority is committed to being proactive in meeting the needs of our customers.