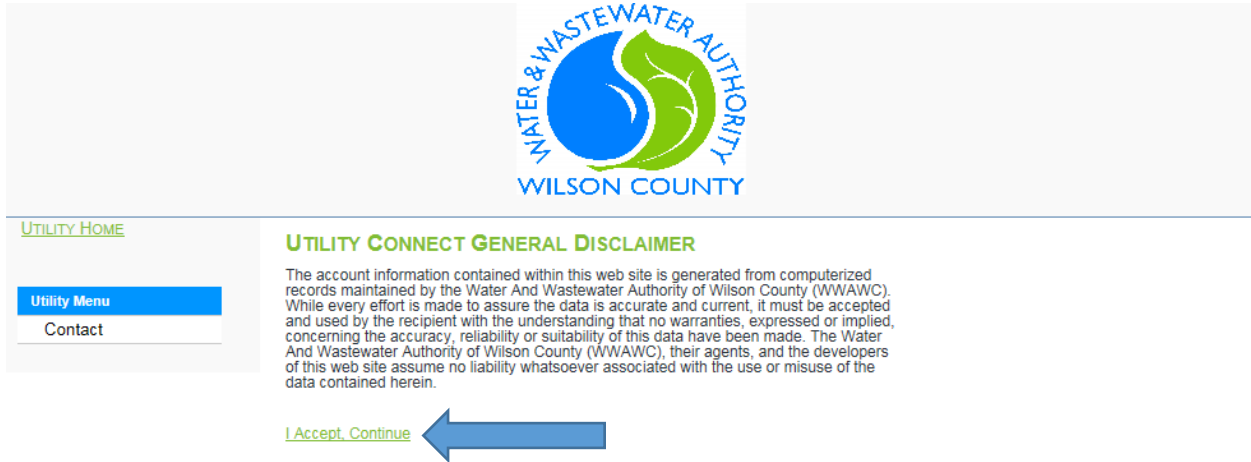


[Already have account in the new payment system click here to continue](#)

To register an account for the Water and Wastewater Authority of Wilson County's web payment site, you will need information from your most recent bill. Follow the link on WWAWC.COM for online payments:



[UTILITY HOME](#)

**UTILITY CONNECT GENERAL DISCLAIMER**

The account information contained within this web site is generated from computerized records maintained by the Water And Wastewater Authority of Wilson County (WWAWC). While every effort is made to assure the data is accurate and current, it must be accepted and used by the recipient with the understanding that no warranties, expressed or implied, concerning the accuracy, reliability or suitability of this data have been made. The Water And Wastewater Authority of Wilson County (WWAWC), their agents, and the developers of this web site assume no liability whatsoever associated with the use or misuse of the data contained herein.

[I Accept, Continue](#)

Accept the terms and conditions by clicking ***I Accept, Continue***

This will open the login and registration page. Click on ***Register new account***



[UTILITY HOME](#)

**ACCOUNT LOGIN**

Fields marked with \* are required.  
Password is case sensitive.

- Login Details

\* Login ID:

\* Password:

[Cancel](#)

[Register new account](#)

[Recover/Reset Password](#)

This will open the Account Registration Page, fill out the information in the boxes with **EXACTLY** what appears on the bill. **If the entries are not made correctly, the site will not allow you to proceed.**

**UTILITY ACCOUNT REGISTRATION**

Fields marked with "\*" are required.

- Utility Account Information -

Use your most recent bill to complete this form.

\* Account Number:

\* First Name:

\* Last Name or Business Name:

\* Bill Due Date (mm/dd/yyyy):

\* Bill Total Due (\$):

The **Account Number** is eight digits, a period, and then a tenant number. For example, this would display as account number **12345678.1**.

**\*\*\*\*\*PLEASE NOTE: THIS IS DIFFERENT THAN YOUR OLD ACCOUNT NUMBER\*\*\*\*\***

You can find this information on your bill in the highlighted areas seen below. Click **Continue** when this information is correctly entered into the boxes.

**WATER AND WASTEWATER AUTHORITY of WILSON COUNTY**  
 PO Box 545  
 Lebanon, TN 37088  
 Phone (615) 449-2051  
 Fax (615) 449-8310  
 Pay Your Bill Online at www.wawc.com

Service Period	Account Number	Customer Name	Service Address
3/16/2018 to 4/16/2018	#####.#	JOHN DOE	2 METER

Service	Previous Reading	Present Reading	Consumption	Charges
Water	1,780,300	1,782,500	2,200	\$34.65

**\*\* Final Notice \*\***  
 Further late notice will not be sent  
 If amount due is not paid within 6 days of due date, service is subject to disconnect without further notice.

Total Due on or before: 5/15/2018 **\$34.65**  
 Add penalty after due date: \$38.12  
 Total Due After: 5/15/2018 **\$38.12**

**Water Monthly Usage History**

Period	Days	Gal Used
Current	31	2200
Last Month	28	1500
Last Year	0	0

Office Hours: 8:00 A.M. - 4:30 P.M. Monday - Friday  
 Closed Saturday - Sunday - Some Holidays

**MESSAGE CENTER**

\*Notice\* Your account number has changed for online banking, telephone and website payments. Pay your bill online at www.wawc.com. Please notify us if your telephone number, listed below, is incorrect.

**811 TENNESSEE STATE LAW CALL 811 BEFORE YOU DIG**

Retain Top Copy For Your Records. Please Detach And Return Bottom Portion With Payment.

**Water and Wastewater Authority of Wilson County**  
 PO Box 545  
 Lebanon, TN 37088-0545  
 RETURN SERVICE REQUESTED

Service Location: 2 METER  
 Account Number: #####.#  
 Total Due on or before: 5/15/2018 **\$34.65**  
 Add penalty after due date: \$3.47  
 Total Due After: 5/15/2018 **\$38.12**

Please write your account number on your check and remit to:

**Water and Wastewater Authority of Wilson County**  
 PO Box 5005  
 Lebanon, TN 37088-0545

**WATER & WASTEWATER AUTHORITY**  
 P O BOX 545  
 LEBANON TN 37088

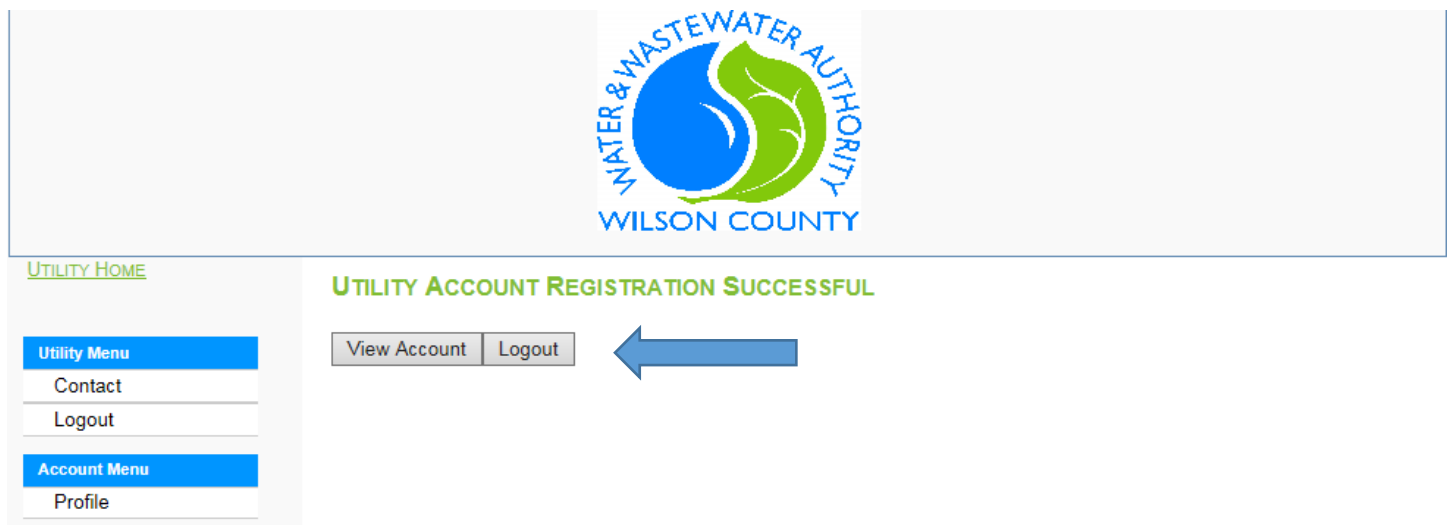
160000##### 000100000000000346500000038127

Once you successfully answer the security questions, you will be taken to this screen to create your login. Enter your email address, password, recovery question and answer. Your email address is your Login ID. These will be your login and password to login next time you access the site.



The screenshot shows the 'UTILITY ACCOUNT REGISTRATION' page. At the top center is the logo for 'WATER & WASTEWATER AUTHORITY WILSON COUNTY'. On the left is a 'UTILITY HOME' sidebar with a 'Utility Menu' containing 'Contact' and 'Login'. The main content area is titled 'UTILITY ACCOUNT REGISTRATION' and contains a section for 'Utility Account Login & Recovery Information'. This section includes several input fields: 'Login ID: (your email address)' with the value 'JOHNDOE@GMAIL.COM', 'Re-type Login ID:' with the same value, 'Password:' and 'Re-type Password:' both masked with dots, 'Recovery Question:' with a dropdown menu showing 'What is your Favorite Pet's Name?', and 'Recovery Answer:' with the value 'Clancy'. At the bottom of the form are 'Continue»' and 'Cancel' buttons. A blue arrow points to the 'Continue»' button.

Click **Continue** and you will be able to **View Account** or **Logout**



The screenshot shows the 'UTILITY ACCOUNT REGISTRATION SUCCESSFUL' page. At the top center is the logo for 'WATER & WASTEWATER AUTHORITY WILSON COUNTY'. On the left is a 'UTILITY HOME' sidebar with a 'Utility Menu' containing 'Contact' and 'Logout', and an 'Account Menu' containing 'Profile'. The main content area is titled 'UTILITY ACCOUNT REGISTRATION SUCCESSFUL' and contains two buttons: 'View Account' and 'Logout'. A blue arrow points to the 'Logout' button.

Congratulations! You have successfully registered with WWAWC's new online utility account site. From this site, you can access and print your own bills and make payments on your account!

[Click here to start setup for payment system](#)